

Appendix 8: Comments recorded in the Multi-Storey Car Park log book

COMMENT
Unhappy about prices said she would be going to Telford in future.
Excellent Car Park being open later – they had been able to have a meal out in town
Customer will not be coming into the MSCP again because of the Tariff price increases
Customer said increased charges mean he will stop outside Town Centre.
Customer paid £7.10 said charge extortionate – Not disabled but not able to walk far.
Lady queried charge – she was horrified to have to pay £14.40 for 8hrs 30 mins – Will not park in MSCP again
Lady who says she has used MSCP almost daily for 20 years – finds price increases extortionate as indicated – she will no longer be using MSCP
Lady said she would like to see a sign indicating per minute linear charge breakdown.
Gent wanted to remove his car – he was stopping at Premier Inn and did not want to pay our extortionate prices Us £14.40 Premier Inn £8